ACCREDITED SUPPORTS TO THE COMMUNITY

OCT 30 2026

Strategic Plan
Framing Our Future 2024 – 2029
October 2026 Update

In June 2024, the Board of Directors approved the **Strategic Plan – Framing Our Future: 2024-2029.**
The Strategic Plan identifies four strategic goals and strategies to achieve identified outcomes. Below are the goals, a selection of example outcomes from the larger list and some of the steps taken in the past 6 months.

- Regenerate and strengthen our organizational sustainability and structure.
  - Continued strong voice of advocacy; maintain and enhance our reputation and relationships.
  - Increased financial flexibility for innovation and funds that augment our programs.

- Grow innovation and responsiveness.
  - Expanded, responsive programs and services.
  - Quality services that are relevant to multiple demographics of people that fit the scope and mandate of ASC.

- Administrative and capital improvements for operational excellence and efficiency.
  - Upgraded systems and equipment to better support efficient, effective, and quality service delivery and operations.
  - Internal accountability and assurance of compliance with regulating bodies.

- Strengthen our capacity for Human Resource excellence; enhance the sense of teamwork and organizational culture where employees feel valued and connected to the Mission, Vision, and Principles of ASC.
  - Effective teamwork and employee skill sets to provide enhanced quality of services.
  - Employees have the capacity to learn new roles and support across programs.

Achievements and Steps We've Taken, May - October 2026:

1. Expanded services and funding through FRN, FCSS, and CFCAB contracts and grants:
   a. Two new FRN spoke services are being offered
   b. Sliding fee scale for Connect Senior Supports has been expanded
   c. Inclusive Access program has been developed.
2. Healthy Families and community partners held a back-to-school supply drive.
3. Res. 1 received a major renovation and new tub while the folks lived in Olds for a while!
4. Implemented expanded benefit coverage for hearing aids and optional dependent life insurance.
5. Purchased a new accessible van.
6. Selected to be one of three agencies in Canada to deliver the Triple P Building Bridges Pilot Project.
7. Created quarterly service-related newsletter.
8. Participated in provincial surveys and round tables to advocate for our service sectors.

VISION: **Excellence through listening, learning, and leading.**
MISSION: **We support people to work, to learn, to lead, and to play.**
PRINCIPLES: **We believe in Honour, Dignity and Respect.**
Always Serving Community