



Strategic Plan Framing Our Future 2024- 2029

In June 2024, Accredited Supports to the Community's Board of Directors approved the agency's **Strategic Plan – Framing Our Future: 2024-2029**.

The Strategic Plan was developed through a collective process in early 2024 that included a presented draft plan with input and feedback through facilitated focus groups. These focus groups included employees, stakeholders, board members, parents, guardians, and families.

The Strategic Plan identifies four strategic goals and several strategies to achieve identified outcomes. Below are the goals and a selection of example outcomes from the larger list.

SP - Regenerate and strengthen our organizational sustainability and structure.

- Larger and engaged “membership” (guardians, parents, family members) and employees.
- Continued strong voice of advocacy – maintain and enhance our reputation and relationships in all the communities we serve.
- Administrative and capital improvements for operational excellence and efficiency.
 - Expanded and responsive programs and services.
 - Quality services that are relevant to people that fit the scope and mandate of ASC.
- Grow innovation and responsiveness.
 - Enhancement of health and safety processes and policies to meet and exceed what is required from all regulating bodies related to employees and clientele.
 - The Olds Bottle Depot reports improved customer experience, increased customer numbers, and increased volumes.
- Strengthen our capacity for Human Resource excellence; enhance the sense of teamwork and organizational culture where employees feel valued and connected to the Mission, Vision, and Principles of ASC.
 - Effective teamwork and employee skillsets to provide enhanced quality of service.
 - Well-defined positions and processes across the organization.
 - ASC is positioned for effective succession planning.

Steps we've taken, June – October 2024:

1. Approval of the five-year Strategic Plan
2. Development and initial implementation of a Strategic Communications Plan
3. Initiated an external review of ASC's organizational structure

VISION: Excellence through listening, learning, and leading.

MISSION: We support people to work, to learn, to lead, and to play.

PRINCIPLES: We believe in Honour, Dignity and Respect.

Always Serving Community